

## **USPS Report on PRC Rate and Service Inquiries for May 2015**

The Postal Regulatory Commission referred 46 inquiries to the Postal Service in May, 2015. Customers received responses on average within 10 days.

Inquiries covered various topics that fell into three main categories:

- Delivery services (36) – i.e., the time of delivery, forwarding, and method of delivery.
- Customer services (8) – i.e., hours of service, availability of retail products, and product tracking.
- Policies/procedures (2) – i.e., general information, obtaining refunds or exchanging postage, suggestions, and international inquiries.

While many of the inquiries were customer specific, the following topic is highlighted for possible interest to a larger audience.

### **Special Olympics stamp celebrated**



Colorado/Wyoming District Manager Selwyn Epperson helps dedicate the Special Olympics World Games stamp.

More than 2,500 people attended a celebration of the new Special Olympics World Games stamp in Grand Junction, Colorado, last week.

Colorado/Wyoming District Manager Selwyn Epperson helped lead the dedication, which was part of Colorado's Special Olympics summer games.

The Postal Service issued the stamp in May.

The Special Olympics World Games will be held July 25-Aug. 2 in Los Angeles.

Employees and customers are invited to show their support for the games by writing letters to participating athletes. The USPS Stamps blog has [additional details](#), including letter-writing tips and mailing information.

The stamp can be purchased [online](#) and at Post Offices.